



College of Insurance

Insurance Institute of India, Mumbai

Classroom Training Session on Challenges in Fighting Fraud – Motor Third Party Insurance (CT-CFF)

(From: 30th to 31st July, 2024)

Program Concept and Objectives:

Fraud in Motor Third-Party (TP) Insurance poses significant challenges to the industry as a whole. Multiple parties collude to execute TP fraud and manipulate the claim process to maximize pay-outs from insurance providers, thereby affecting the financial stability of insurers and leading to increased premiums for the insured. Fighting fraud is essential to safeguard trust in the insurance eco-system and contribute to community safety. Fighting fraud is a collective effort that involves insurers, regulators, law-enforcement agencies, insurance intermediaries and the general public. Investigative processes need to keep pace with the times since they are crucial to identifying and combating fraudulent activities in the industry.

College of Insurance, Insurance Institute of India is conducting a two-day training program to impart knowledge on how to manage the challenges in identifying, preventing and combating fraud in the context of Motor TP Insurance.

Key Takeaways from the Program:

The program aims to empower participants with knowledge and practical skills related to:

- Various types of fraud in Motor TP Insurance
- Integration of technology and data analytics in enhancing fraud prevention measures
- Practical skills and techniques for fraud detection, investigation and prevention
- Provisions of the Motor Vehicle Act relevant to TP Insurance
- Identifying defense mechanisms for fighting Court cases, and situations to go for appeals
- Legal aspects of fraud detection and landmark judgments
- Preparation of written statements and their importance during investigations
- Handling cases in Lok Adalat and other compromise modes

Participant Profile:

The Program is designed for executives working in Insurance Companies, Brokers and Corporate Agents. Surveyors, Investigators, Advocates and those who are interested in understanding the challenges in fighting Motor TP Fraud cases are welcome to attend.



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Program Coordinator:

Mr. Arun Kumar Bhatia 022-69654247 Email: arunbhatia@iii.org.in

Program Duration & Timing:

2 days & from 10.00 a.m. to 05.00 p.m.

Program Fees:

- **Participants requiring residential facilities:** Total amount Required –Rs. 11800/- i.e. (Rs. 10000/- plus 9% CGST + 9% SGST).

The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.

- **Non-residential participants:** Total amount Required –Rs. 8496/- i.e. (Rs. 7200/- plus 9% CGST + 9% SGST).

The fees cover tuition, course material and day boarding (i.e. tea/coffee during tea breaks and lunch for actual days of training).

Payment Terms and Conditions:

- 1) The payment should be received by the College of Insurance before the commencement of the program.
- 2) The confirmation of registration for the program will be subject to receipt of payment.



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3) Please see below details for Bank Transfer.

Name of the Beneficiary	Insurance Institute of India
Account No.	004010100143462
IFS Code	UTIB0000004
MICR Code	400211002
Swift Code	AXISINBB004
Name of Bank	Axis Bank Ltd
Address	Branch - Fort Branch Address - Universal Insurance Building, Ground Floor, Sir P M Road, Fort, Mumbai – 400001.

4) For online payment mode by following the below link

https://www.insuranceinstituteofindia.com/o/COI_WebPortal/cmc/eventDetails?eventid=2157

Program Venue, Location and Parking:

Program Venue:

College of Insurance,
Insurance Institute of India,
C-46, G-Block, Bandra-
Kurla Complex,
Mumbai - 400 051 India.

Please follow the link /
scan QR Code for
training venue.



<https://qrgo.page.link/qs2Qb>

Public parking available at 5 minutes walking distance (Behind US Consulate).

Program Team:

Ms. Nilambari Bagde	college_insurance@iii.org.in	022-69654234
Mr. Sujay Mahadik		022-69654251
Ms. Akshara Nagpal		022-69654266
Ms. Jayashree Salian		022-69654249
Ms. Mrunal Satam		022-69654216