



College of Insurance
Insurance Institute of India, Mumbai
Classroom Training Session on Fraud Control and
Claim Investigation in Life Insurance (CT-FC&CILI)
(From: 16th to 17th January, 2025)

Program Concept and Objectives:

There is increasing incidence of Fraud in Life Insurance which has serious implications for the profitability and reputation of the Life Insurance Companies and the limitations imposed by Section 45 of the Insurance Act, 1938 have not exactly helped. Under the circumstances, it is a sacred responsibility of the Life Insurers on behalf of honest policyholders to fight fraud by all fair means at their disposal. Enlightened Life Insurers are fortifying all their critical processes whether it is smart, tech-assisted underwriting to prevent fraud or sample cases being investigated post issue of policy and most certainly at early claim stage.

It would therefore be absolutely necessary to be on top of your game in fighting the fraud with a holistic understanding of the whole issue. With this objective in mind, the College of Insurance has designed a two day classroom session to deal with this topic comprehensively which includes important Case Studies.

Key Takeaways from the Program:

- Legal and Regulatory issues in life insurance claims including Section 45
- The anatomy of fraud in Life Insurance
- Conducting smart, professional life insurance claim investigations
- Presentation and writing of Investigation report
- Use of Technology, Social Media in Fraud Control
- Forensics in Claim investigations
- Presenting the case before Ombudsman-Consumer Commissions, Courts

Participant Profile:

Executives working in Life Insurance Claims, CRM department, officials having investigation duties of life insurance claims and frauds, Fraud control unit staff and any independent Investigators or those interested in this subject.

Program Coordinator:

Mr. V Jayanth Kumar

022-69654285

Email: vjayanth@iii.org.in



College of Insurance
Insurance Institute of India, Mumbai
Classroom Training Session on Fraud Control and
Claim Investigation in Life Insurance (CT-FC&CILI)
(From: 16th to 17th January, 2025)

Program Duration & Timing:

2 days & from 10.00 a.m. to 05.00 p.m.

Program Fees:

- **Participants requiring residential facilities: Total amount Required –Rs. 11800/- i.e. (Rs. 10000/- plus 9% CGST + 9% SGST).**

The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.

- **Non-residential participants: Total amount Required –Rs. 8496/- i.e. (Rs. 7200/- plus 9% CGST + 9% SGST).**

The fees cover tuition, course material and day boarding (i.e. tea/coffee during tea breaks and lunch for actual days of training).

Payment Terms and Conditions:

- 1) The payment should be received by the College of Insurance before the commencement of the program.
- 2) The confirmation of registration for the program will be subject to receipt of payment.
- 3) Please see below details for Bank Transfer.

Name of the Beneficiary	Insurance Institute of India
Account No.	004010100143462
IFS Code	UTIB0000004
MICR Code	400211002
Swift Code	AXISINBB004
Name of Bank	Axis Bank Ltd
Address	Branch - Fort Branch Address - Universal Insurance Building, Ground Floor, Sir P M Road, Fort, Mumbai - 400001.



College of Insurance
Insurance Institute of India, Mumbai
Classroom Training Session on Fraud Control and
Claim Investigation in Life Insurance (CT-FC&CILI)
(From: 16th to 17th January, 2025)

4) For online payment mode by following the below link

https://www.insuranceinstituteofindia.com/o/COI_WebPortal/cmc/eventDetails?eventid=2285

Program Venue, Location and Parking:

Program Venue:

College of Insurance,
Insurance Institute of India,
C-46, G-Block, Bandra-
Kurla Complex,
Mumbai - 400 051 India.

Please follow the link /
scan QR Code for
training venue.



<https://qrgo.page.link/qs2Qb>

Public parking available at 5 minutes walking distance (Behind US Consulate).

Program Team:

Ms. Nilambari Bagde	college_insurance@iii.org.in	022-69654234
Ms. Yogeeta Kulkarni		022-69654255
Mr. Sujay Mahadik		022-69654251
Ms. Akshara Nagpal		022-69654266
Ms. Jayashree Salian		022-69654249
Ms. Mrunal Satam		022-69654216