



**College of Insurance**  
**Insurance Institute of India, Mumbai**  
**Virtual Training Session on Health Insurance: Medical**  
**Management and Fraud Control (CVT-HI)**  
**(On: 9<sup>th</sup> January, 2025)**

**Program Concept and Objectives:**

The health of the country's population is impacted by the increased incidence of diseases, lifestyle changes, pollution, changing temperatures, and similar variables. Through an array of innovative solutions, regulations and other progressive measures, the government, regulators and insurers are trying to ensure that health insurance is accessible to all citizens of the country. In the process, health insurance has become a large segment of the overall insurance market. Hence, a greater focus is required in areas like underwriting, claims management, customer service, hospital administration, and TPA management to manage this line of insurance effectively. While addressing these issues, aspects like medical management and fraud control have become increasingly important.

In recent years, there has been a noticeable increase in the number of fraudulent claims reported to health insurers. This has led to losses for insurance companies and increased costs for legitimate clients. Today, Health Insurers need to collaborate with multiple stakeholders like hospitals, diagnostic agencies, pharmaceutical manufactures and others to reduce fraud.

COI has created this program to sensitize professionals to the importance and main features of Medical Management and Fraud Control.

COI has created '*Virtual Training (CVT) Rooms*' as a cost- effective mechanism for participants to equip participants academically at their respective locations.

**Key Takeaways from the Program:**

The program is designed to equip participants in the following areas:

- Understanding different aspects in Managing Health Insurance
- Learning the relevance of Medical Management in Health Insurance
- Appreciating various ways in which the Health Insurance sector can be managed.
- Understanding about different types of Health Insurance Frauds
- Learning how Health Insurance Frauds can be controlled.

**Participant Profile:**

This program is designed for participants at all levels from the Insurance Companies/ Brokers/ TPAs/ others professionally interested in the topic.



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**Program Coordinator:**

Ms. Madhavi Gurav

022-69654214

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**Program Duration & Timing:**

1 day & from 10.00 a.m. to 01.00 p.m.

**Program Fees:**

The Program Fees: Rs.1770/- (Rs. 1500 /- + 9% CGST + 9% SGST)

**How to Enroll:**

Please click the below link to register the program

[https://www.insuranceinstituteofindia.com/o/COI\\_WebPortal/cmc/eventDetails?eventid=2281](https://www.insuranceinstituteofindia.com/o/COI_WebPortal/cmc/eventDetails?eventid=2281)

**Certificate of Participation:**

Online Certificate in PDF format will be issued to all the participants.

**Program Team:**

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