



College of Insurance

Insurance Institute of India, Mumbai

Classroom Training Session on Health Insurance- Medical Management and Fraud Control (CT-HI) (From: 9th to 10th January, 2025)

Program Concept and Objectives:

The health of the country's population is impacted by the increased incidence of diseases, lifestyle changes, pollution, changing temperatures, and similar variables. Through an array of innovative solutions, regulations and other progressive measures, the government, regulators and insurers are trying to ensure that health insurance is accessible to all citizens of the country. In the process, health insurance has become a large segment of the overall insurance market. Hence, a greater focus is required in areas like underwriting, claims management, customer service, hospital administration, and TPA management to manage this line of insurance effectively. While addressing these issues, aspects like medical management and fraud control have become increasingly important.

In recent years, there has been a noticeable increase in the number of fraudulent claims reported to health insurers. This has led to losses for insurance companies and increased costs for legitimate clients. Today, Health Insurers need to collaborate with multiple stakeholders like hospitals, diagnostic agencies, pharmaceutical manufactures and others to reduce fraud.

COI has created this program to sensitize professionals to the importance and main features of Medical Management and Fraud Control.

Key Takeaways from the Program:

The program is designed to equip participants in the following areas:

- Understanding different aspects in Managing Health Insurance
- Learning the relevance of Medical Management in Health Insurance
- Appreciating various ways in which the Health Insurance sector can be managed.
- Understanding about different types of Health Insurance Frauds
- Learning how Health Insurance Frauds can be controlled.

Participant Profile:

This program is designed for participants at all levels from the Insurance Companies/ Brokers/ TPAs/ others professionally interested in the topic.



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Program Coordinator:

Ms. Madhavi Gurav

022-69654214

Email: gurav@iii.org.in

Program Duration & Timing:

2 days & from 10.00 a.m. to 05.00 p.m.

Program Fees:

- **Participants requiring residential facilities: Total amount Required –Rs. 11800/- i.e. (Rs. 10000/- plus 9% CGST + 9% SGST).**

The fees cover tuition, course material, A/C single room accommodation in the Institute's campus and full boarding (bed tea/coffee, breakfast, lunch, light refreshments in the evening and dinner). All rooms are fully furnished with attached bathroom and Internet facility.

Rooms are reserved from 12.00 noon onwards the day prior to the commencement of the program. The participants can stay till 12.00 noon next day after the conclusion of the program.

- **Non-residential participants: Total amount Required –Rs. 8496/- i.e. (Rs. 7200/- plus 9% CGST + 9% SGST).**

The fees cover tuition, course material and day boarding (i.e. tea/coffee during tea breaks and lunch for actual days of training).

Payment Terms and Conditions:

- 1) The payment should be received by the College of Insurance before the commencement of the program.
- 2) The confirmation of registration for the program will be subject to receipt of payment.



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3) Please see below details for Bank Transfer.

Name of the Beneficiary	Insurance Institute of India
Account No.	004010100143462
IFS Code	UTIB0000004
MICR Code	400211002
Swift Code	AXISINBB004
Name of Bank	Axis Bank Ltd
Address	Branch - Fort Branch Address - Universal Insurance Building, Ground Floor, Sir P M Road, Fort, Mumbai - 400001.

4) For online payment mode by following the below link

https://www.insuranceinstituteofindia.com/o/COI_WebPortal/cmcc/eventDetails?eventid=2281

Program Venue, Location and Parking:

Program Venue:

College of Insurance,
Insurance Institute of India,
C-46, G-Block, Bandra-
Kurla Complex,
Mumbai - 400 051 India.

Please follow the link /
scan QR Code for
training venue.



<https://qrگو.page.link/qs2Qb>

Public parking available at 5 minutes walking distance (Behind US Consulate).

Program Team:

Ms. Nilambari Bagde	college_insurance@iii.org.in	022-69654234
Ms. Yogeeta Kulkarni		022-69654255
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Ms. Akshara Nagpal		022-69654266
Ms. Jayashree Salian		022-69654249
Ms. Mrunal Satam		022-69654216