<u>A - 'Seminar' - on - 'Insurance - of - Large</u> <u>- Infrastructure - Projects' - at -</u> '<u>Insurance - Institute - of - India', 'BKC,</u> <u>Mumbai' - '22nd - May - 2015</u>'.

'Importance' - of - 'Risk - Management' in - the - 'Infrastructure - Projects'.

A - 'Presentation' - by -

Mr. Abhay Gujar.

'Bajaj - Allianz - General - Insurance - Co. -Ltd.', Mumbai.



'Risk - Management - Process'.

- 'Risk Identification'.
- 'Risk Evaluation / Assessment'.
- 'Risk Control'.
- 'Risk Avoidance'.
- 'Risk Reduction'.
- 'Risk Financing'.
- 'Risk Retention'.
- 'Risk Transfer' & -
- 'Insurance'.





'Risk - Management - Techniques'.

RISK REDUCTION High Frequency Low Severity

RISK AVOIDANCE High Frequency High Severity

RISK RETENTION Low Frequency Low Severity RISK TRANSFER Low Frequency High Severity

<u>'INTERRELATIONSHIPS - OF - RISK - ANALYSIS, RISK - CONTROL - & -</u> RISK - FINANCING'.





<u>Why - 'Risk - Management'?</u>

Rapidly Changing Environment / Technology. Greater Uncertainty/ Complexity/ Competition (9/11, 26/11 (9/11, 26/11 Attacks, Mumbai - 2005 Floods.).

Increased Need of Effective Risk Management - 'Survival'.









'Insurance Policies' - for -'Physical - Risks'.



ERM

'BCP - Life - Cycle'. Analysis Maintenance **Business continuity** planning lifecycle Solution Testing & acceptance design Implemen₁

tation

'Accidents' - pertaining - to -'Large - Infrastructure -Projects' - due - to - 'Lack - of - Application' - of - 'Risk -Management - Techniques'.

"<u>Accident - 1</u>" : -

<u>'Partially - Constructed' - 'Hyderabad</u> <u>- Fly - Over' - 'Collapsed' - onto - the</u> <u>- 'Traffic'. '30 - Dead', '20 - Injured'.</u>

<u>'Busy - Panajagutta - Area'</u>, <u>'Sunday - Evening</u>'. <u>'Shopping - Time' - with - 'Families</u>'. <u>'9th - September - 2007</u>'.

'Check' - the - 'Sizes' - of - all - '4 - Supports'. They - keep -'varying' - in - '*Diameter*' - as - well - as - in - the - '*Height*'.

'Only - 1 - Support'. That - too - 'Off - Centered'.

The - 'Pillar' - in - the - 'Perspective'. See - the - 'Next - Column', having - '2 - Supports'.

LIADRS

1111;

If, the - 'Previous - Support' - was - for - 'Banking', then, this - 'Pillar' - should - not - have - '2 -Supports' - of - 'Different - Heights'.



<u>The - 'Pillars' - 'differed' - in - 'Sizes' - from - one - to - the -</u> <u>next. This - 'Perspective' - is - of - the - 'Bridge' - running - at -</u> <u>the - 'Same - Level' ('supposed - to - be')- but, the - 'Pillar -</u> <u>Sizes' - differ</u>.

AP10 AE 9099

I DOTT

Seven

Again - 'Single - Support'. '*Weight - Distribution*' - was -'Questionable'.

Thomas and an and a second

they may be my

WIIIIA

'Banking' - was - 'wrong' ! 'Exactly' - 'opposite'.

'Yellow' - was - just - to - 'indicate' - the - 'Correct' - 'Tilt / Banking'. This - was - the - 'Section' - that's - next - to - the - one - that -'collapsed'. (This - Pic. - was - taken - before - it - was - 'Erected' -(see - 'Iron - Columns').

Yene Jeans

SHOP, EAT, CELEBRATE

LARGE

CELEBRATE

Cen





'Exactly' - how - it - was - about - '2 - Months' - back !!!

NEAR SEAT OF





- The - 'Disaster' - occurred - at the - 'Panjagutta - Junction', near -'Nagarjuna - Circle'. - '2' - 'Large - Concrete - Sections' -'Suddenly' - 'Dropped' - onto -'Oncoming' - 'Cars - & - Motorized -Rickshaws', 'Damaging' - 'Several' -

'<u>Severely</u>'.

'<u>After - Disaster</u>'.






















IT - WAS - NOT - A - 'DISASTER'. - IT - WAS - A -**BLUNDER - 'CAUSED - BY' - SEVERAL -**CONTRACTORS, ENGINEERS, BUILDERS, LABOURERS - & - NEVER - THE - LESS... A -**'CONTRACT - AGENCY'.**

THE - 'GOVERNMENT - OFFICIALS' - WHO -**'SANCTIONED' - THEM - THE - 'CONTRACT' - THE -**'GOVT. - OFFICIALS' - WHO - 'EXAMINED' - THE -'PROGRESS' - OF - THE - 'FLYOVER' - REGULARLY.

IT - MAY - BE - 'HUMANE' - TO - 'ERR'. BUT, IT - IS - 'IN -HUMAN' - TO - 'IGNORE' - THEM.

'REMEMBER - FRIENDS' - 'ILLEGAL - EXCHANGE' - OF -'1 - RUPEE' - CAN - 'COST' - TOO - MANY - LIVES.

'SAVE' - INDIA - ITS - 'OURS' !!!

'Risk - Management - Lessons' - 'Learnt'.

(1) 'Blunder' - 'caused - by' - 'Contract

- Agency' due to '<u>Lack of -</u> <u>Risks - Awareness</u>'.
- (2) '<u>Inadequate Supervision</u>', also due - to - '<u>Lack - of - Risks -</u> <u>Awareness</u>'.
- (3) '<u>Risk Ignorance</u>'. ['Willful', & / or due - to - 'Corruption'???].

'<u>Accidents - 2 - & - 3</u>'.

CAR LOSS

Delhi Metro Bridge Collapse (Incident 1) and Mechanical Failure of Crane during Rescue operation (Incident 2)

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12th and 13th July 2009, New Delhi

'<u>BRIEF - INFORMATION</u>'.

- The 'Construction' was done under 'Phase -II - Extension' - of - 'Delhi - Metro' - from - 'Central -Secretariat' - to - 'Badarpur - Border'.
- 'Total Length' of this 'Stretch' was '<u>20.04 -</u> <u>Kms</u>.'
- <u>'15 Stations</u>' were to be 'constructed' on this - 'Line'.
- The 'Project' was likely to be 'completed' by - 'September - 2010'.
- The '<u>Main Contractor</u>' for this 'Stretch' was
 a 'Famous Infrastructure Company'.
- <u>CAR & CPM Policies</u>' were taken from <u>2</u>
 <u>Different Local Insurers</u>'.
- According to 'News Papers', the 'Expected -Loss' - was - 'INR - 60 - Millions'. ['Rs. - 6 - Crs.'].

- The 'Incident' took place on '12th July, 2009' at - '5 - A.M.'
- 'Preliminary Inquiry' 'showed' that the 'Accident' had - 'occurred' - as - a - '<u>Pier - Cap' - got - 'displaced</u>'.
- The 'Pier Cap' on 'Top' of the 'Pillar' gives -'support', both - to - the - 'Launcher' - & - the -'Segment'.
- The '<u>Launcher</u>' is 'used' for '<u>erecting</u>' the -'<u>Segment</u>'.
- Around '30 Persons' were 'working' at the -'Site', out - of - which, '6 - Persons - Died' - & - '15 - were - Injured'.
- 'Delhi Police', 'Fire Brigade', 'Disaster Management -Team' - all - 'rushed' - to - the - 'Site', soon - after - 'Call' - of - the - 'Collapse' - came - at - '5 - A.M.'
- The 'Injured People' were 'rushed' to the nearby - 'Hospitals' - for - 'Treatment'.





Workers trying to remove wreckage TO SUDE







Body of a worker trapped under debris <u>'Court - Notice' - to - 'Gammon - India' - for - 'Delhi -</u>

<u>Metro - Accident'.</u>

- '<u>Fri, Jul 24, 2009'; '05:36 P.M.'.</u>
- 'Delhi High Court' on 'Friday', 'issued' a '<u>Notice</u>' to 'Gammon India Limited', the 'Contractor' for 'building' an 'Elevated Section' of 'Delhi Metro' that 'collapsed' earlier this 'Month', 'killing' '6 People'.
- 'Hearing' a 'Petition' from the 'Families' of '4' of the 'Victims' of the 'July 12 Mishap', seeking 'Compensation', Justice Ms. Rewa Khetrapal 'directed' the 'Company' to 'File' its 'Response' by 'Aug. 20 when, the 'Matter' will be taken up for 'Further Hearing'.
- The 'Petitioners' 'pleaded' 'before' the 'Court' that the 'Families' of each of the 'Deceased' should get 'Compensation' of '<u>Rs. 5 Mlillion</u>' while, the 'Injured' should be given '<u>Rs. 2.5 Million</u>' each.
- <u>'Estimated Aggregate Compensation</u>': <u>'Rs. 6.75 Crs.'</u>

<u>• Court - Notice' - to - 'Gammon - India' - for - 'Delhi -</u> Metro - Accident'...contd..

- The 'Petition' was 'filed' by the 'Shramik
 Referral Centre', an 'NGO' working on behalf of the 'Victims'.
- The 'Petition' 'noted' that the 'Value' of a - Labourer's - 'Life' - should - <u>not</u> - be -'accounted' - on - the - 'Basis' - of - his - 'Socio -Economic - Status' - but, it - should - be - <u>on -</u> <u>par</u> - with - any - other - 'Professionals'.
- '6 People', 'including' an 'Engineer', were -'killed' - & - over - a - 'Dozen' - were - 'injured' when, an - 'Under - Construction' - 'Elevated -Section' - of - 'Metro - Tracks' - 'collapsed' - in -'Zamrudpur' - of - 'South - Delhi'.

- The 'Incident' took place on '13th July', at '11:39 -A.M.' - at - the - 'Same - Site' - where - 'Bridge' - had -'Collapsed'.
- Due to '<u>Mechanical Failure', the 'Boom' of the '1st</u>
 <u>- Crane</u>' <u>developed 'cracks' & 'snapped</u>'. (There were
 4 'Cranes', <u>working 'together</u>' at that time).
- This put '<u>additional weight / pressure</u>' on the -'Remaining - Cranes'.
- <u>Within 'Seconds</u>', 'Boom' of '2nd Crane' 'Snapped'.
- 'Boom' of '3rd Crane' did <u>not</u> 'Snap', but the -'Crane' - 'Toppled'.
- 'Nothing' happened to the '4th crane'.
- The 'Launcher' then 'fell' on some 'Shops' on the - 'Other - Side'.
- The 'whole' 'Incident' 'happened' in merely '3 -Seconds'.

- 'Load Bearing Capacity' of 'Cranes 1 & 2' was '250 T', of
 - 'Crane 3' was '350 T' & of -'Crane - 4' - was - '400 - T'.
- 'Weight' of the 'Launcher' was '260 T'.
- <u>'5 People', were 'injured</u>' in the -'Incident'.

Damaged Cranes

Damaged Launcher



'<u>FINDINGS</u>'.



- The 'Project' was 'delayed' by 'almost' '<u>2 - Months</u>'.
- As per 'Local Residents' in the -'Surrounding - Area', '<u>Cracks' - were - 'visible' -</u> in - the - 'Pillar' - that - 'collapsed' - & - the -'Work' - had - been - '<u>stopped</u>' - for - about - '<u>2 -</u> <u>Months</u>' - to - 'repair' - it.
- The 'Phase 2 Project' was 'sanctioned' in - '2005', 'consisting - of' - '121 - Km. - Line' -& - '81 - Metro - Stations' - & - 'Time - Limit' - for - 'completion' - was - 'October - 2010'.
- 'Phase I' 'started' on '1st October, 1998' & was 'completed' in 'November, 2006'.
- '<u>Total Length</u>' of 'Project' was '<u>65 Kms</u>.'

FINDINGS....contd...



- 'Total Time Limit' for 'Phase 1' was '8 Years', while - that - for - 'Phase - 2' - was - '5 - Years', while - the -'Length' - of - the - 'Project' - was - almost - 'double'.
- Because of 'Short' 'Time Limit', 'Work' was being on - 'Fast - Pace'.
- According to 'Experts', because of 'Short Time -Limit', some - 'Compromises' - were - 'done' - with - the -'Construction - Work' - & - 'Safety - Norms'.
- Also, the '<u>Performance</u>' of the '<u>Contractor</u>' was under - '<u>Scrutiny</u>'.
- As per 'Terms & Conditions' of 'Contract', 'Heavy -Fines' - would - be - 'imposed' - on - 'Contractor' - if, the -'Project' - got - 'Delayed'.
- Hence, in the '<u>Hurry of Completion</u>' of 'Project' on

 'Time', which was already 'delayed', the Contractor '<u>ignored' the 'Safety Norms</u>', which 'resulted' in the
 'Accident'.



 Also, according - to - 'Professors' - of - 'Indian - Institute - of - Technology, Delhi', the - 'Load' - was - not -'Distributed' - 'Properly' - on - the -'Cranes', that - 'resulted' - in -'Accident' - on - 'Next - Day' - of -**'Bridge - Collapse'.**

'Risk - Management - Lessons' - 'Learnt'.

- (1) 'Time Pressure' to 'avoid' -'Delays' - & - 'mainly' - the -**Corresponding - 'Penalties'.** (2) 'Compromises' - were - therefore -'required' - with - the - 'Construction -Work' - & - 'Safety - Norms'.
- (3) Was there any 'Involvement' of - a - 'Risk - Manager' - by - the -'Principle / Contractor'? - '<u>Doubtful</u>'.

'<u>Accidents - 4 - & - 5</u>'.

BAJAJ Allianz (11)



CHIMNEY COLLAPSE

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India 2009

BRIEF - INFORMATION'.

- '<u>Date</u>': : '23^{rd-} Sept. 2009'.
- '<u>Type of Risk</u>'.
- : 'Power Plant Construction'.

BAJAJ Allianz (11)

- '<u>Type of Loss</u>'. : 'Collapse'.
- <u>'Type of Cover</u>'.
- : **'CAR'**.
- '<u>Estimated Loss</u>'. : 'Not Available'.
- <u>Description of Loss</u>' : 'Collapse' of 'Chimney' under - 'Construction'.
- 'Probable Cause of Loss': 'Technical Fault' in -'Construction'.

BAJAJ Allianz (11)

'<u>TECHNICAL - INFORMATION' - OF - 'CHIMNEY</u>'.

- <u>'Total Chimney Height</u>'.
 : '200 Mtrs.'
- <u>'Diameter</u>' : ~ '14 Mtrs'.
 (at 'Ground Level').
- '<u>Point of Failure</u>': '174
 Mtrs.'.
- <u>'Dia'. at 'Failure Point'</u>
 : ~ '9 Mtrs.'



'INCIDENT'.



- <u>'3.45 p.m</u>.' : Heavy 'Thunder Storm' with -'Rain'.
- <u>'3.50 p.m.'</u>: 'Collapse of Chimney'. It was a - '<u>Straight - Collapse</u>' - like -'WTC - Tower' (9/11). '50' - feared - to - be - 'killed'.
- '<u>4:10 p.m</u>.' : 'Rains' 'stopped'.
- '<u>4:30 p.m</u>.': 'Rescue Team' 'rushed' to the - 'Spot'. 'Initial - Casualties' -'identified' - & - 'rushed' - to - 'Hospital'.
- '<u>Next 48 Hrs</u>.' : '<u>Rescue Operations</u>' ...
 continued.

'<u>COLLAPSED - CHIMNEY - STRUCTURE</u>'.



'<u>RESCUE - WORK' - IN - 'PROGRESS</u>'.



'<u>CONCRETE - DEBRIS</u>'.

140

BAJAJ Allianz (1)

5 to 6 mtr

Heap of Concrete debris

A DINE IS

'<u>DEBRIS - REMOVAL</u>'.

BAJAJ Allianz (11)

Equipments in rescue operation

'DEBRIS - REMOVAL'..contd. BAJAJ Allianz


DEBRIS - REMOVAL'..contd. BBAJAJ Allianz **(1)**



<u>'Boiler - Chimney - Collapse' - at -</u>
<u>'Paricha - Thermal - Station'</u>.

- 'Location': '2 x 250 MW' 'Thermal -Power - Plant', Paricha, Jhansi, U.P.
- '<u>Date of Loss</u>' : '24th May 2010' in -'Noon'. ['<u>Workers' - resting - after - 'Lunch</u>']
- <u>Commissioning</u>': Was 'Scheduled' in the - 'First - Week' - of - 'June - 2010'.
- '<u>Chimney Height</u>' : '175 M'.
- <u>Contractor</u>': 'National Building -Construction - Corporation'. ['NBCC'].

"<u>Boiler - Chimney - Collapse</u>" - at -"<u>Paricha - Thermal - Station</u>".

- '4 Killed', '50 Trapped' under 'Debris'.
- 'Army' + 'Gas Cutters' + 'Earth Movers' for - 'Debris - Removal'.
- 'Chimney' was 'slightly' 'Lop Sided' -[with - 'one - side' - 'lower' - or - 'smaller' than - the - other] - 'requiring' -'Rectification'.
- 'Heavy Thunderstorm' / 'High Speed -Winds' - in - the - '<u>Night' - before - the -</u> '<u>Mishap</u>'.
- 'DSU'? Certainly 'Yes'.

'<u>Boiler - Chimney - Collapse' - at - 'Paricha - Thermal - Power - Station</u>'. ['24th - May - 2010'].





'Risk - Management - Lessons' - 'Learnt'.

- 'Structures' under 'Construction' are -'weaker' - than - the - 'Completed - Structures'.
- <u>Therefore, 'reasonably high speed winds',</u> with - 'rains - & - thunders' - were - 'sufficient' to - 'trigger' - a - 'Collapse'.
- 'Lack of Anticipation' of 'Such -Disasters'.
- 'Unawareness' about 'Disaster Recovery' -& - 'Disaster - Management - Plans'.
- 'Out of Proportion' 'Debris Removal' related - 'Work - & - Expenses' + 'Associated -Delays'.
- The 'Site' was not 'accessible' due to the - 'Pending - Inquiry' - pertaining - to - 'Large - Nos. - of - Fatalities'.

'<u>Accident - 6</u>'.

'Flooded - Dubai - Construction - Site'.

- 'Photographs' 'show' a 'Construction
 Site' in 'Dubai' being 'inundated' by - 'Water' - from - an - 'Adjacent -Marina' - <u>after</u> - a - 'Holding - Wall' - 'gave - way'.
- The 'Accident' 'occurred' at the -'Site' - of - the - 'Infinity - Tower - Project' - in - 'Dubai, UAE' - in - 'February - 2007'.
- This 'Sequence of Photographs' - 'showed' - the - '<u>Sudden' - & - 'Rapid' -</u> <u>'Flooding</u>' - of - a - 'Large - Construction -Site'.



Dubai Construction Updahi Imre Soit - 2007









'Collapse' - of - a - 'Road -Bridge' - in - 'Korea'.

'Damage - Photographs'.



















To - 'attend' - 'Collapsed -Scaffolding - Structure' - during the - 'Beam - Erection' - or - to -'rescue' - the - '7 - Site - Workers' - luckily - 'wearing' - 'Safety -**Belts**?




































(9) . 'Erection - Gantry' - for - 'Elevated - Guideway - Segments' - at -'Vancouver' - working - 'Directly' - above - a - 'Live - Highway' - 'created' -'Significant' - 'Liability - Risk - Exposure'.



